Why open source community building makes your research software better

(and what to expect when you get started)

Yo Yehudi





To follow along, please open

DOI: 10.5281/zenodo.6545452

https://bit.ly/fors-2022-community







Yo Yehudi

My recent path:

Current

- 2022 Executive Director and Open Life Science co-founder share your science openly
- 2019 EngD Student, University of Manchester

Previous

- 2015 Open Source Software Engineer & Community Manager at the University of Cambridge
- 2014 Senior Software Engineer, CapitalOne
- 2013 Project lead and developer, K-Now (academic spinout)
- 2011 Front end web manager, MattressOnline





Background -(before I got into software development and research)

- Callcenter sales & customer service
- Admin worker (yes, that's a fax machine!)
- **X** Tech support
- I did a part-time degree in Computing and IT over 9 years.





My path to radicalisation (aka why I like open)

2013 & 2014: Academic spinout company for knowledge management

-> Closed source & grant-funded, but most of the stuff I did just... disappeared.



What was the point?





Things I learned

As a software engineer ...

- 🐛 🐞 🐌 Bugs and oversights happen in big teams and in small teams, but...
- Marie Bigger and more varied "teams" make it easier to spot assumptions





Q1: Have you written research code used by others?

(please post in the Zoom chat)





Bigger, more varied teams create better software



Diversity bug



* Skills gap bug



Tools gap bug



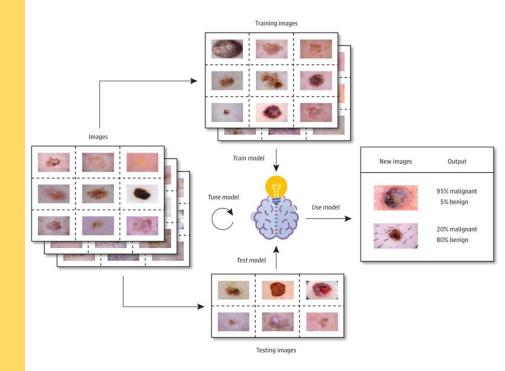




Diversity bug:

This is a machine learning training set for skin cancer - spot any skin tones missing?

Source: doi:10.1001/jamadermatol.2018.2348







Skills gap bug:

Differing UX / documentation expectations in BLAST, popular bioinformatics software, results in bioinformatics workflow errors

Source:

https://blastedbio.blogspot.com/2015/12/blast-max-target-sequences-bug.html



"To set up on Linux or Mac, run the following BASH command"

"Tested on Chrome, Firefox, and Safari."





These additional points of view, tools, and skillsets can come from open source community





Q2: Have you written code that **others made contributions to?**

(please post in the Zoom chat)





Things I learned

As an open source community manager ... (at intermine.org 💙)

People *want* to participate and help with those bugs and features.

You just need to show them how.





Gardening and creating, managing and fostering an inclusive open community have a lot in common.



Do I have what it takes to make this community flourish? (Even better: what does it take to make a community flourish?)



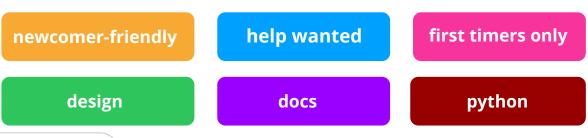
General Guidelines

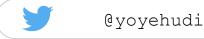
- Community doesn't come for free. More time in ==
 better results out
- Establish clear expectations
- Communicate regularly
- Provide structure through the review processes
- Encourage constantly
- Model best practice





- Document your project & process
 - README, Contributing.md, CODE_OF_CONDUCT.md, LICENSE, Roadmap
 - Create small tutorials on how to contribute to your project
- Organize Collaboration events
- Label your issues so it's easy to find the right one







Learn our process

We have a welcoming "workflow" that supports you in getting started, then helps you reach out to welcome someone else in turn!







1. Try an issue

We've prepared extra-welcoming "first-timers-only" issues just for you.

2. Help someone else out

Use your new skills to assist someone else who's just starting out. Browse issues below to see who needs help!

3.
Create a welcoming issue for someone else

Read below to learn how to create a "firsttimers-only " issue yourself!

https://code.publiclab.org/





Continued Mentorship

Should you continue mentoring this contributor?

General guidelines to choose contributors to invest in:

- Available: has the time and wants to contribute & learn
- **Teachable**: able to learn from you & the community
- Passionate: has a genuine interest in your project & mission
- **Skills**: has the skills you need on your project





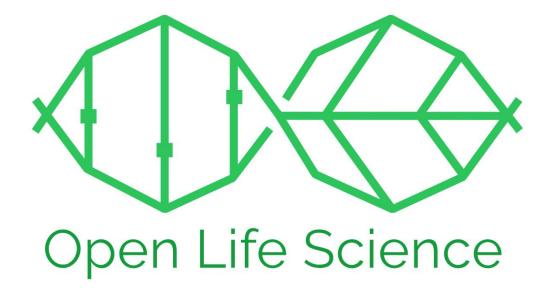
Ongoing Support

- Hang out in the project IRC, Gitter, Slack
- Answer any newcomer questions that might come up
- Help newcomers to GitHub as they go through their first issue
- Point people to good first issues & follow up with them
- Organize community events to welcome, support and mentor new contributors

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We believe that to be effective, science should be shared openly with others and made freely available.



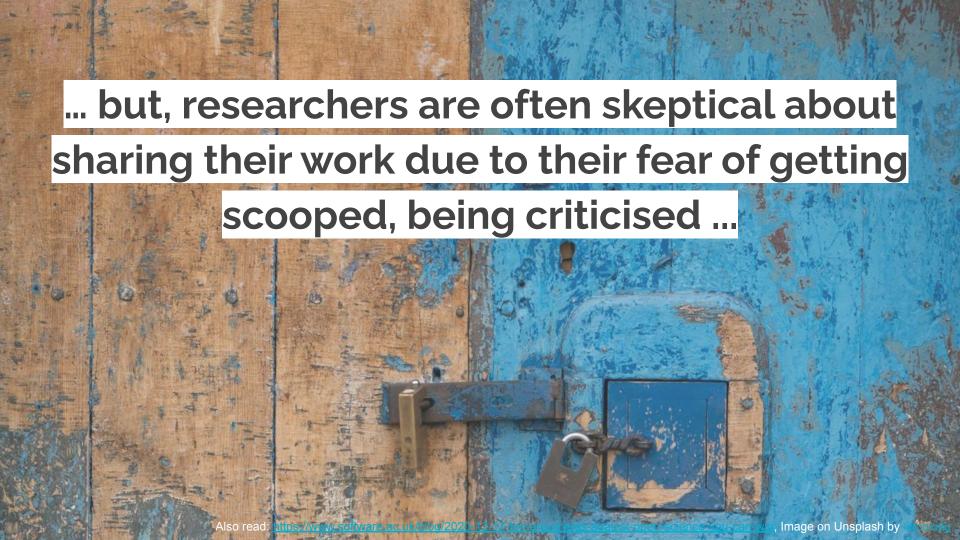


The Open Life Science program helps individuals and research groups in becoming **Open Science** ambassadors.









How to work "openly" without becoming scientifically vulnerable?







Together, we explore the important concepts and practices in Open Science and apply them in our work - one step at a time.



A 2012 study of 160 tech companies found that the **level of strategic** intent in openness (not openness alone) correlates with **market** performance.

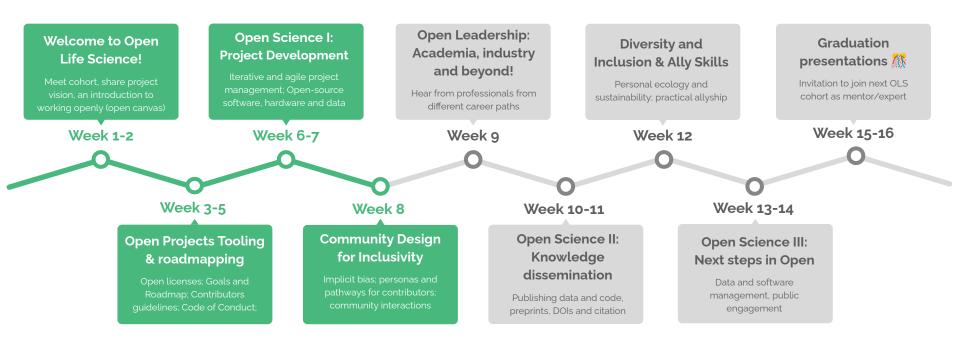
Leading Edge Forum -

https://blog.gardeviance.org/2013/02/openness-vs-strategy.html





https://openlifesci.org/ols-5/schedule







Can we help?

- Encourage your community members to sign up for OLS-6
- One-off advice or discussion sessions
- In-house consultancy on mentoring programs, inclusive online calls, and ally skills workshops
- team@openlifesci.org
- https://openlifesci.org





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Bonus content

Diversity bug:

Can a visually impaired academic use your research software?

- Do you know of statistical analysis software that is accessible for the blind? (re: SPSS)
- My own experience I can't enlarge text in NVivo, qualitative research software

Thank you to Ismael Kherroubi Garcia for the SPSS example and other twitter crowd contributors, mastodon



Diversity bug:

In 2014, Apple launched the Apple Health app. It tracked blood alcohol, inhaler use, sodium intake...

But not periods.

Sources:

https://www.theatlantic.com/technology/archive/2 014/12/how-self-tracking-apps-exclude-women/3836 73/

https://www.theverge.com/2014/9/25/6844021/apple -promised-an-expansive-health-app-so-why-cant-i-<u>track</u>



